Celebrating Success

Celebrating the successes of healthcare professionals in the east of England and recognising excellence in healthcare leadership

Awards Programme

24 November 2016
AirSpace
Imperial War Museum
Duxford
Cambridgeshire

Developing people for health and healthcare
www.hee.nhs.uk
Welcome to the 2016 East of England Celebrating Success Awards.

This evening we come together to recognise and applaud the contributions of leaders, learners, educators, researchers and innovators to great health care.

For the third year running we have incorporated the East of England Leadership Recognition Awards with the Quality in Education and Training Awards. This is because both serve the same purpose - celebrating great people, be it in education, academic research, learning or leading others. 356 colleagues were nominated for this evening’s awards and 64 finalists were selected for their outstanding contributions to patient care and service excellence.

Health Education England’s purpose is to develop the NHS workforce and ensure it will meet the needs of patients in the future. We know that great leadership, innovation and quality education at all levels directly improves the quality and safety of care, and our finalists and winners this evening are all testament to the talent in the east of England and the passion to continuously improve services for our patients and improve the health of our population.

The NHS needs role models at all levels, who are prepared to enable improvement and inspire change at a time of enormous financial challenge and increased public expectations. People who are able to implement patient-focused care, work collaboratively across organisational boundaries, bring out the best in others, value diversity, and be focused on systems transformation. These people make the difference between good and great care and they deserve to be recognised.

Leaders at all levels are focused on improving patient experience and improving the experience of staff providing care through valuing our workforce, our greatest asset.

Join us in recognising great work and fantastic people, celebrating excellence and promoting a leadership culture which values, recognises and rewards our staff, learners and trainees.

Rob Bowman
Director, Health Education England - East of England Office

Nick Carver
Chief Executive, East and North Hertfordshire NHS Trust and Strategic Forum Chair, East of England Leadership Academy
## Programme

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<tr>
<td>6.30pm</td>
<td>Drinks Reception</td>
<td>Nominees and guests are invited to attend a drinks reception.</td>
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<td>7.15pm</td>
<td>Awards Ceremony commences</td>
<td>We recognise and celebrate our outstanding finalists and winners.</td>
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<td>7.45pm</td>
<td>Dinner</td>
<td>An awards dinner will be served as a set menu for the evening.</td>
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<td>9.15pm</td>
<td>Awards Ceremony continues</td>
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## Awards Running Order

### QUALITY IN EDUCATION AND TRAINING AWARDS
- Research Poster of the Year 2016
- Quality Improvement Project Poster of the Year 2016
- Educational Intervention Project Poster of the Year 2016
- Innovation in Patient Care Team Poster of the Year 2016
- Best Educational Initiative Team Poster of the Year 2016
- Trainee/Student Research Paper of the Year 2016
- Trainee/Student Quality Improvement Project of the Year 2016
- Trainee/Student Leader of the Year 2016
- Trainee/Student Educator of the Year 2016
- Educator of the Year 2016

### CEREMONY DINNER

### EAST OF ENGLAND NHS LEADERSHIP RECOGNITION AWARDS
- Inclusive Leader of the Year 2016
- Excellence in Patient Experience 2016
- Leading Systems Transformation 2016
- NHS Living the Values 2016
- Patient Leader of the Year 2016
- Team Outstanding Achievement 2016 - Non-Clinical
- Emerging Leader of the Year 2016
- Team Outstanding Achievement 2016 - Clinical
- Leading and Developing People 2016
- Leading for Service Improvement and Innovation 2016
- Inspirational Leader of the Year 2016
Our Winners:
Quality in Education and Training Poster Awards

Finalists from all categories were showcased last month at the Annual Educators Conference, where the following winners were announced.

Tonight these winners will be collecting their awards as we celebrate their achievements.

Winner of Research Poster of the Year 2016

**Ali Kordzadeh**
SpR General and Vascular Surgery, Mid Essex Hospital Services NHS Trust

**Title:** Optimisation of Radiocephalic Arteriovenous Fistula Maturation in Haemodialysis Patients

Quality Improvement Project Poster of the Year 2016

**Jaspreet Kaur Sidana**
ST6 Anaesthetics, The Ipswich Hospital NHS Trust

**Title:** Better handovers: safer patient care

Educational Intervention Project Poster of the Year 2016

**Gill Shelton**
Principal Pharmacist Education and Training, Cambridge University Hospitals NHS Foundation Trust

**Title:** An innovative visual tool to promote and facilitate the development of knowledge, skills and competencies across the pharmacy workforce in order to deliver excellent patient care

Innovation in Patient Care Team Poster of the Year 2016

**GAP Team:**
Amaju Ikomi, Donna Southam
Basildon and Thurrock University Hospital NHS Foundation Trust

**Title:** GAP - Innovation in Patient Care

Best Educational Initiative Team Poster of the Year 2016

**Kaushick Bhowmick, Ayush Sinha, Andrew Mizen, Tom Woollard, James Whatling,**
West Suffolk NHS Foundation Trust

**Title:** An extra patient on the ward round...
Our Winners:
Quality in Education and Training Awards

★ Trainee/Student Research Paper of the Year 2016

Edward Carr
Academic Clinical Fellow (CMT2), Cambridge University Hospitals
NHS Foundation Trust

Title: Nature Immunology paper demonstrating, for the first time, that co-parenting a child has a larger effect on an individual’s immune system than gastroenteritis or the seasonal ‘flu vaccine - This was a ‘big data’ study, looking at over 700 people, sampled over an eighteen month period. Generating the data for this study was an international effort between the VIB in Leuven, Belgium and the Babraham Institute in Cambridge. The vaccination study was performed using the NIHR Cambridge Bioresource.

★ Trainee/Student Quality Improvement Project of the Year 2016

Shaveta Mulla
ST7 Neonatology, Norfolk and Norwich University Hospitals
NHS Foundation Trust

Title: Current ESPGHAN Recommendations for Preterm Parenteral Nutrition - A Recipe for Severe Biochemical Disturbances? Shaveta led this project at Norwich and Norfolk University Hospital as a result of an increase in the incidences of biochemical abnormalities (hypercalcaemia and hypophosphataemia) in preterm infants (<37 weeks) in neonatal units across the east of England region soon after the introduction of European Society of Paediatric Gastroenterology, Hepatology and Nutrition (ESPGHAN) recommended parenteral nutrition (PN).

★ Trainee/Student Leader of the Year 2016

Ashish Pathak
ST7 Dual Trainee in General Adult and Old Psychiatry, South Essex Partnership University NHS Foundation Trust

Nominated by Abu Abraham, Consultant Psychiatrist and DME

Ashish has demonstrated clinical performance and practice that is over and above that expected for his grade. This covers diverse and wide ranging areas. He has been a trainee voice in several forums that include Consultant Trainee meetings, Medical Staffing Committee and LNC. He has championed the cause of junior doctors and engaged in diverse meetings to co-ordinate good junior doctor experiences whilst ensuring patient safety and good team working.

★ Trainee/Student Educator of the Year 2016

Harriet Scott
ST3 Anaesthetics, Southend University Hospital
NHS Foundation Trust

Nominated by John Kinner, Consultant in Anaesthetics and Critical Care Medicine

Harriet has made an extraordinary contribution to education both in the Trust and within the region. She does not merely step in to do teaching sessions, but actively drives development of bespoke courses for both medical and non-medical staff. Harriet uses innovative methods that invariably attract excellent feedback from participants. She played a key role in developing the simulation suite at Southend Hospital, and both personally designed the simulation-based HAART course and also helped to develop the School Med Sim course for the Postgraduate Medical Institute.
Our Winners:
Quality in Education and Training Awards

★ Educator of the Year 2016

Sarah Hills
Practice Development Nurse, James Paget University Hospitals NHS Foundation Trust

Nominated by Nicola Lovett, Named Nurse Safeguarding Children

Sarah has played a pivotal role in developing and delivering an innovative programme of multi professional education across her Trust in an interactive and dynamic style. She has implemented a programme of inter-professional simulation training for final year medical and nursing students, allowing them a safe environment to practice both clinical skills, inter professional communication and decision making. This has been recognised by allied health professionals with a plan to roll out across the Trust.

★ Quality in Education and Training Poster and Category Award Winners
Celebrating Success - Awards Programme

Eastern Academic Health Science Network congratulates the winners of the Leadership Recognition Awards.

As part of our partnership with the East of England Leadership Academy, we will be inviting all the winners to an awards dinner to recognise and celebrate their achievements.

The evening will provide an opportunity for winners to connect with senior leaders and likeminded individuals, including Innovation Fellows and members of the Quality Improvement community.

Full details will be announced shortly.

I'd like to wish everyone who has been nominated for a regional NHS Leadership Recognition Award huge congratulations. Your achievement is testament to the outstanding leadership qualities that have inspired your colleagues and teams and it's a privilege to hear more about your continued commitment towards improving patient care.

The NHS Leadership Academy aims to develop great leaders at all levels of the health system and the Recognition Awards give us a brilliant opportunity to celebrate colleagues at every level, in every organisation, who champion our beliefs and values, go the extra mile to motivate their peers and provide an excellent service for our patients.

I’d also like to thank everyone who nominated a colleague. In doing so, you’ve helped us highlight some of the fantastic best practice across health and social care.

Congratulations once again for standing out in what has been a very competitive process.

Stephen Hart
NHS National Director of Leadership Development, NHS Leadership Academy.

After the awards event the story continues … .

The East of England Leadership Academy will be supporting winners and finalists to develop their impact, presence and leadership narrative by arranging a leadership development workshop /dates and arrangements to be advised.
Our Finalists: East of England NHS Leadership Recognition Awards

★★ Inclusive Leader of the Year 2016

**Tara Nice**  
Health Visitor, Provide

_Nominated by Hannah Van Der Puije, Assistant Director Children’s Public Health Services_

Tara is a health visitor who alongside her colleague Suzanne, has set up a group to reduce health inequalities by engaging the disadvantaged families in Mid Essex. The group influences involvement with other voluntary agencies and has supported individuals to exercise personal choice and control, preventing social isolation through engagement with varying members of the community. Tara has focussed on emotional and social development for mothers and babies to bring communities together in a welcoming environment. Tara always leads by example thinking of diversity in its broader sense, valuing others opinions and making everyone feel comfortable sharing their points of view.

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**Suzanne Southgate**  
Health Visitor, Provide

_Nominated by Hannah Van Der Puije, Assistant Director Children’s Public Health Services_

Suzanne is a health visitor who, alongside her colleague Tara, has set up a new parent group to reduce health inequalities by engaging the disadvantaged families in Mid Essex. Suzanne always aims to reduce social isolation amongst mothers, promoting fun filled physical activity for toddlers and young children, bringing communities together in a welcoming environment. Service users and colleagues were involved in developing the group which has received positive feedback from the mothers attending. Suzanne always leads by example by understanding diversity and inclusion and sharing her knowledge with colleagues, believing inclusion is about being open to perspectives different from your own and realising that everyone’s voice is important.

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**Navrita Atwal**  
Equality Diversity and Inclusion Manager, East of England Ambulance Service NHS Trust

_Nominated by Jagtar Singh, Chair, Coventry and Warwickshire NHS Trust_

Navrita acts as a voice for diversity and inclusion to ensure it’s at the core of everything the Trust does. Navrita has designed innovative approaches to engage diverse communities including the Community Ambassadors Leadership Engagement Programme. Ambassadors are trained to deliver key messages around services and job opportunities. She speaks at cultural events and supports reducing health inequalities by promoting blood pressure checks to minority communities. Navrita says that training should capture the mind and soul of participants to make a difference and is introducing faith tours as part of induction. Community and faith leaders will be invited to talk about their experiences to raise staff awareness of the diverse communities they serve.
Our Finalists: East of England NHS Leadership Recognition Awards

**Excellence in Patient Experience 2016**

**Julie Hutchings**
ADHD Specialist Nurse, Hertfordshire Community NHS Trust

*Nominated by Tina Charlton, Head of Specialist Services*

Julie’s work as an ADHD nurse is constantly evolving and improving based on the feedback she receives from families and partners in care. Julie set up an ADHD information web page and a group for Special Educational Needs coordinators who provide education, advice and support for families. Julie runs workshops and presentations in schools, children’s centres, clinics, local voluntary and charity groups and she has become the “go to” person for ADHD for the whole local community and her medical colleagues. Julie is constantly looking to share new ideas and resources which can improve the lives of the children and their families.

**Sarah Higson**
Patient Experience Lead, The Ipswich Hospital NHS Trust

*Nominated by Gillian Orves, Chair, Ipswich Hospital User Group*

As the Patient Experience Lead at The Ipswich Hospital NHS Trust, Sarah is the driving force behind engaging actively and genuinely with service users. Sarah accompanies patients to trust boards when they tell their stories and has fully supported the “Adopt a Ward” pilot which involves talking to inpatients to gather “soft intelligence” about their stay. At the heart of Sarah’s thinking is the fact that when designing a service you MUST engage with the service user to give a 360 view which encourages innovation. Sarah shows great compassion and is an amazing person to work with. She is very much a can-do person.

**Safer Systems in Mental Health Project Team**
Hertfordshire Partnership University NHS Foundation Trust

*Nominated by Helen Dudeney, North and East Crisis Manager*

Based on the culture of the aircraft industry, mental health professionals, academics and airline industry engineers undertook a project to address patient safety hazards to create safer, more reliable mental health care pathways enabling sustainable learning and capacity in patient safety skills and tools. Regular sessions took place and training films were used on social media and throughout the Trust. Listening to their stories, thoughts and ideas, service users and carers were involved in co-produced pathways and they want to stay involved in keeping the project going to look at other areas to improve - a great reflection of the work that has been achieved.
Our Finalists: East of England NHS Leadership Recognition Awards

**Leading Systems Transformation 2016**

**Lynne Fuller**
Infection Prevention and Control Commissioning Lead, Ipswich and East Suffolk CCG

*Nominated by Karen Smith, Head of Patient Safety and Clinical Effectiveness*

Lynne has been instrumental in enabling specialist nurses in infection control to collaborate and share knowledge and learning across the Suffolk system. Lynne has worked with the local GP practice community to enable the development of the antimicrobial stewardship and the Infection Prevention and Control Network across Suffolk. Lynne has actively supported succession planning of new talent to encourage the next generation of practitioners in a specialist field. Lynne is committed and passionate and her background in the care of those with learning disabilities and in the mental health sector has brought a depth to her role in the commissioning of services for the Suffolk population.

**Norfolk, Suffolk and North East Essex Directors of Nursing Group**
The Queen Elizabeth Hospitals Kings Lynn NHS Foundation Trust

*Nominated by Roisin Fallon Williams - Chair, Norfolk and Suffolk Workforce Partnership CEO Board*

The DONs Group, representing both nursing and non-medical professions, have built strong relationships across the patch including North East Essex, sharing best practice and opportunities for joint working. Their work includes developing Continued Professional Development (CPD) guidelines for managing system-wide funding, supporting recruitment, retention and development of pre-registration healthcare students and they have worked with the Local Enterprise Partnership to support up-skilling of social care staff, improving quality of care by reducing unnecessary admissions. The DONs individually are inspirational role models for compassionate leadership and as a group, they are exceptional, having a stronger voice collectively to influence HEE, STPs and their own Boards, agreeing decisions for the greater good of the system whilst never forgetting the service user at the centre of their vision.

**Debbie Bodhanya**
Chief Executive Officer, Stellar Healthcare

*Nominated by Kay Odysseos, Communications Lead*

As CEO for Stellar Healthcare, Debbie has instigated services within the system to relieve the pressure on A&E and deliver services within a primary care setting. She implemented the GP front door system at The Princess Alexandra Hospital NHS Trust to reduce unnecessary attendance and admittance, and has successfully implemented the West Essex Evening and Weekend GP Service. Over 30,000 patients have been seen by the service and the team, led by Debbie, has been nationally applauded. As part of the service Debbie is spearheading new technologies and has introduced video appointments for patients. Her exploration of both national and international models of care e.g. the Ribera Salud model from Spain, enabled Debbie to assist with the creation of primary care neighbourhood teams.
Our Finalists: East of England NHS Leadership Recognition Awards

**NHS Living the Values 2016**

**Susan King**
HR and OD Project Manager, Hertfordshire Community NHS Trust

_Nominated by Alison Ryder, Deputy Director of HR and OD_

Susan really thinks about how to ensure staff feel valued through her organisation of the Long Service and Leading Lights awards, for which she has received excellent feedback. Susan runs the flu campaign and engages with national and local networks on staff Health and Wellbeing, sharing good practice and bringing ideas back to the Trust. Susan recently stepped into a new role to provide leadership to a service that she had no prior experience of and quickly mastered the systems and processes. She didn’t just maintain the service, she identified improvements and was influential in streamlining recruitment and payroll procedures whilst still progressing some of the most important priorities in her normal role.

**Emer Corbett**
CPD Lead Nurse, East and North Hertfordshire NHS Trust

_Nominated by Patricia Cotton, Clinical Leadership Facilitator_

Emer’s mantra is that happy, confident and competent staff improve patient outcomes. As CPD Lead, Emer championed intentional rounding resulting in a reduction of recordable pressure ulcers for the Trust. Utilising her CPD budgets together with her good relationships with the local university and colleagues, she devised a set of simulation experiences to develop and support overseas nurses. She was invited to present her bespoke, innovative patient safety programme at the National Patient Safety Conference and her drive to ensure that staff fully embraced the diabetes learning packages led to the Trust receiving a gold recognition award for training uptake. Emer is described by her colleagues as “always professional, kind, compassionate, funny, caring and not afraid to challenge or question practice in a kind and generous way.”

**Patient Experience Team**
The Princess Alexandra Hospital NHS Trust

_Nominated by Shahid Sardar, Associate Director, Patient Engagement_

The team have led on the implementation of a new Values, Standards and Behaviours Framework achieving 80% training compliance within 18 months across all professional groups by directly engaging those staff as trainers. Amongst their achievements are the largest reduction in complaints of any Trust in England over 5 years from 665 to 292, the establishment of the South Essex Patient Experience Collaborative and a patient panel and are now planning to establish the country’s first national Patient Leadership Network with The Ipswich Hospital NHS Trust. The team hold events involving former complainants, where, together, patients, clinicians and carers present their learning to staff and they have developed training and easy read materials for people with learning disabilities.
Our Finalists: East of England NHS Leadership Recognition Awards

★ Patient Leader of the Year 2016

**Trevor Fernandes**  
Patient Leader, Mid Essex CCG, EAHSN, EoE Clinical Networks

_Nominated by Justine Thompson, Macmillan Patient and Public Involvement Lead_

Trevor is described as selfless and inspirational in undertaking numerous leadership roles for national and local patient groups. He motivates and inspires others through mentoring in a number of NHS programmes and initiatives. As an advocate and patient voice for the British Heart Foundation, Trevor has been involved in many campaigns including lobbying the Government to support the charity's manifesto for a new heart plan. He has also previously chaired the Help a Heart Grant Committee. Trevor co-produced the criteria for the role of Community Champion and he is chair of the Mid Essex CCG Patient Partnership Group representing the community to ensure they have a voice in the design and commissioning of local health services. Trevor's model of public engagement is so successful that the Mid Essex CCG regularly engages the Patient Partnership Group to promote and publicise pre-consultation events - most recently for the Essex Success Regime.

**Gill Orves**  
Chair of Ipswich Hospital User Group (IHUG), The Ipswich Hospital NHS Trust

_Nominated by Lisa Nobes, Director of Nursing_

As Ipswich Hospital User Group (IHUG) Chair, Gill has led a transformation in the group's profile, delivering tangible improvements to patient experience. Gill worked with colleagues to truly co-design a 50:50 workshop for patient leaders and staff to dream about their future relationship. She has been the driving force behind the Adopt a Ward initiative, which has led to improvements to ward lighting, ID for staff, drinks trolleys and patient information. Gill supports the formation of new groups e.g. Voice4Change Young People's Group, creating routes for external groups to feed into IHUG. Gill is well respected through links with many third sector organisations and is now co-chair of the Ipswich and East Suffolk CCG Community Engagement Partnership. This has enabled Gill to have greater reach and influence in the whole health system of Suffolk.

**Liz O’Riordan**  
Patient, West Suffolk NHS Foundation Trust

_Nominated by Ali Bailey, Head of Communications_

Liz is a breast surgeon who developed breast cancer and has made a considerable impact on the patient experience simply by telling her own story. As a leading expert in her own disease, Liz represents and advocates for a small and seldom heard group of patients - cancer patients who are also doctors. She has attracted thousands of twitter followers and during her treatment used her writing talent to create a popular award winning blog. She has spoken at both local and national events including delivering a prestigious TED talk in Stuttgart and was the opening keynote speaker at Cerner’s European Collaboration Forum bringing a human perspective to a conference on the development of electronic patient record systems. Liz featured in a Good Housekeeping magazine article, the “Survivors’ Guide to Breast Cancer” and this year has been named as a ‘2016 Woman of Achievement’.
**Team Outstanding Achievement 2016 - Non-Clinical**

**Research and Development Team**
Hinchingbrooke Health Care NHS Trust

*Nominated by Tara Pauley, Senior Research Midwife*

For the second year running the team has been rated the highest value for money district general hospital in the Eastern Region Clinical Research Network. They have seen more patients take part in research than ever before with over 1000 patients being involved in 2015/2016 into 38 different National Institute for Health Research portfolio studies. The integration of Patient Research Ambassadors has been a huge success, helping to develop generic leaflets for patients and promoting research through Twitter, local press, radio and charity events. The team participated in a pilot scheme, successfully integrating volunteers known as Patient Research Ambassadors, to help with patient and public involvement and engagement in research.

**Provide Technology Team**
Provide

*Nominated by Sarah Barnes, Assistant Director*

The team faced challenges around the repatriation of data and ensuring systems were fit for purpose by building new infrastructure, bringing IT systems up to date and improving the IT skills of all staff. The team receive positive feedback through their annual survey with 73% of respondents noticing an improvement in IT services. Service-desk calls have nearly halved due to analysing common calls and a focus on improving the team’s customer care skills leading to a better understanding of end user issues. Self-service password resets have been introduced and Microsoft Direct Access implemented to make logging on remotely easier and quicker. The team share their work with others, hosting visits from other organisations, including a health delegation from China and presenting at events setup by NHS Digital.

**Hinchingbrooke Trust Board**
Hinchingbrooke Health Care NHS Trust

*Nominated by Melanie Clements, Medical Director*

The Board under the leadership of CEO Lance McCarthy, have achieved outstanding improvement in a short timescale, moving the Trust from inadequate, out of special measures to good in 19 months. The Board have established governance structures to support quality, engaging with a number of stakeholders, bringing staff, patients and the public with them on the journey. The Trust’s “Journey to Good and Beyond” programme outlines the ambition for continuous improvement and has led to the development of Trust values. The hospital standardised mortality rate is low, they are in the top 25% of staff surveys for perception of leadership and are the most improved Trust nationally on the in-patient survey. Infection rates are low and they consistently deliver on the cancer standards. Despite challenges with staffing and increasing emergency attendances, admission rates are low.
Our Finalists: East of England NHS Leadership Recognition Awards

★★ Emerging Leader of the Year 2016

**Jennifer Jay**
Senior Physiotherapist / Acute Stroke Therapy Team Lead, Hertfordshire Community NHS Trust

_Nominated by Danielle Sharkey, Senior Occupational Therapist_

Jennifer is a major asset to the Stroke Therapy team. She has high professional standards and demonstrates resilience by supporting others during times of high pressure. She takes time to share her knowledge and ideas with the team who consistently look to her for advice and guidance. Jennifer played a significant role in implementing a regular and topical in-service training programme with subjects including Gait Facilitation, Use of Functional Electrical Stimulation and Common Neurological Rehabilitation Principles. Caring and professional, her positive attitude rubs off on everyone around her and the entire team enjoys working by her side.

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**Tara Rose**
Internal Communications Manager, East of England Ambulance Service NHS Trust

_Nominated by Sophie Taylor, Internal Communications Officer_

Tara has led on rebranding clinical communications so that they are more engaging and informative. She has created a rolling news site which can be accessed on smartphones and tablets and has supported the development of new vision and values. Tara also maintains the Trust’s Hidden Gems programme to recognise and celebrate the work of colleagues. Working in partnership with clinical staff she has designed handy clinical pocket-cards and created a rare conditions workbook for staff which has been replicated by other ambulance services. Tara has made the Trust’s most successful video about student paramedic training which has been watched nearly 16,000 times. She is always measured and calm when dealing with urgent and sensitive issues and her warm encouraging approach has led to vastly improved clinical communications.

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**Tara Pauley**
Research Midwife, Hinchingbrooke Health Care NHS Trust

_Nominated by Heather Gallagher, Head of Midwifery_

Tara works regionally as a midwifery research champion to embed a research culture amongst colleagues. She has set up a twitter page to share information and has worked to ensure that all midwifery new starters spend time with the research team and have Good Clinical Practice training as part of their induction. She has developed an improved process for midwives facing practice investigations and following training in complementary therapies, Tara was instrumental in setting up a new, innovative complementary therapy clinic for women who are overdue. She is an advocate for women and midwives, and a true ambassador for research and midwifery practice.
Our Finalists: East of England NHS Leadership Recognition Awards

**Team Outstanding Achievement 2016 - Clinical**

**Medicines Management Team**
Ipswich and East Suffolk Clinical Commissioning Group

_Nominated by Maddie Baker-Woods, Chief Operating Officer_

This team, led by Dr David Egan with Catherine Butler, Head of GP Prescribing has led a transformation in medicines management through practice and pharmacy engagement, prescriber support, patient involvement and provider alignment. Outcomes have included a joint formulary with The Ipswich Hospital NHS Trust, a self-care campaign, targeted on paracetamol, reaching nearly 2 million people resulting in 24,000 less prescriptions over 12-months, a reduction in the number of practices overspent against budget by 35%; a reduction in Net Ingredient Cost per ASTROPU to £3.36 and a reduction in year on year spend by £731,000. This is a true clinical-management and patient partnership team that has set itself an ambitious mission and worked tirelessly across all boundaries to deliver.

**Cystic Fibrosis and Varrier Jones Wards Teams**
Papworth Hospital NHS Foundation Trust

_Nominated by Jonathan Lonsdale, Lead Nurse for Practice Development_

As part of Papworth’s “Sign Up To Safety” pledge, these wards piloted new ways of working to reduce medication errors relating to unintentional omissions and IV drug administration. Through sustained practice changes, improvements were successfully made with a 62.5% and 100% reduction respectively. This was achieved through a focus on self-administration of medicines, the use of buddy systems, bespoke training sessions for both staff and patients, and revised techniques for IV preparation. Their achievements have been widely presented to share learning and the teams continue to engage with other clinical areas to inspire them identify opportunities to change practice enabling local solutions to be developed for local issues and encouraging a culture of celebrating success.

**Central Norfolk Child and Adolescent Eating Disorder Service**
Norfolk and Suffolk NHS Foundation Trust

_Nominated by Kiran Chitale, Consultant Child and Adolescent Psychiatrist and Lead, Central Norfolk Child and Adolescent Eating Disorder Service_

The team have developed robust pathways to support physical risk management, re-feeding and nutritional rehabilitation in a supervised setting to prevent most admissions to a specialist eating disorder unit. They have developed an assessment tool which helps with teaching Foundation Year 1 trainees and their ‘RESPECT ME’ programme for young people’s groups, which include themes of resilience building, eating choices and self-esteem building has received outstanding feedback. The team have been awarded the beat assured quality mark and they continue to work towards a gold-standard, believing that the young people of Norfolk deserve an excellent service to help them battle eating disorders.
Our Finalists: East of England NHS Leadership Recognition Awards

🌟 Leading and Developing People 2016

**Bernard Brett**
Independent Chair, East of England Clinical Senate, James Paget University Hospitals NHS Foundation Trust

*Nominated by Sue Edwards, Head of Clinical Senate, East of England*

As well as his role as a Consultant Gastroenterologist, Bernard is Chair of the East of England clinical senate. He has built a strong team with a positive, dynamic and empowering culture. Bernard engages with individuals to understand what they want from clinical senate and he is keen to develop council member’s skills and potential. He has introduced succession planning and a development programme to support council members to chair review panels. Bernard is an ambassador for under-represented groups and always ensures that review panels include patient representatives.

**Joanne Clark**
Senior Occupational Therapist/ Acute Stroke Therapy Team Lead, Hertfordshire Community NHS Trust

*Nominated by Danielle Sharkey, Senior Occupational Therapist*

Joanne is always on the lookout for training opportunities for others and carries out monthly literature searches to inform staff of interesting evidence-based research to read up on. She has created a training notice board and implemented a fortnightly quiz on brain anatomy, and she also carries out University marking activities in her own time, to keep up with the latest research. She spots potential in team members, adopting a coaching style to encourage and nurture them to develop.

**Jane Robey**
Head of Improvement, Norfolk and Norwich University Hospitals NHS Foundation Trust

*Nominated by Stacy Hartshorn, Improvement Manager*

Jane leads the Improvement Team and has encouraged them to undertake team development tools and created a structure with several training positions with the opportunity for progression. She leads by example seeking and acting on 360 feedback to develop her personal effectiveness by improving how she prioritises her time. Jane also sought out the role of ‘Fab Ambassador’ to champion the Trust’s involvement in Fab Change Day 2016. She cares deeply about each team member’s wellbeing, trialling innovative solutions such as a daily mood meter and red flags, which helps them to communicate their feelings and highlight if they feel stressed.

**Martin Smith**
Associate Director of Training, Education and Development, The Princess Alexandra Hospital NHS Trust

*Nominated by Training, Education and Development Team*

Martin inspires and motivates his team to develop, stretching the remit of their roles to have a bigger impact. His passion for learning makes a difference for those providing care and he has built excellent working relationships within the local community and education providers to encourage local people to have a career in healthcare. He was instrumental in winning a bid to develop the Excellence Centre in Essex. Martin is passionate about finding new ways to develop Band 1-4 workforce and 39 Health Care Support Workers and AHPs have commenced foundation degrees in last 2 years.
**Our Finalists: East of England NHS Leadership Recognition Awards**

★★ Leading for Service Improvement and Innovation 2016

**Patricia Mills**  
Clinical Director for Theatres and Anaesthetics, West Suffolk NHS Foundation Trust  

*Nominated by Pam Chrispin, Executive Medical Director*

Dr Patricia Mills has transformed the quality of services over recent years. The anaesthetic department became only the second in the country to achieve the Anaesthesia Clinical Services Accreditation. Appreciated by all staff in the department, Dr Mills’ caring and inclusive leadership style has led to many successes including reduced lengths of stay for surgical patients and the development of an excellent acute pain management service. She was instrumental in developing the “DREAMING” protocol which focusses on drinking, eating and mobilisation of surgical patients. The CQC recently rated critical care as “outstanding” under the well-led domain, pointing to several examples of patients and their families being actively engaged in developing service improvements.

**Dr Stephen Webb**  
Consultant in Anaesthesia and Intensive Care and Lead Clinician for Clinical Governance, Papworth Hospital NHS Foundation Trust  

*Nominated by Steve Feast, Managing Director, Eastern Academic Health Science Network*

Dr Stephen Webb energetically leads improvement and innovation across Papworth and the wider east of England region. He led the creation of Consultant Patient Safety Leads and he has helped to successfully run the Sign Up To Safety Campaign at Papworth for 2 years. Stephen co-ordinates safety culture workshops and he made the case for human factors training for all frontline staff. He has been responsible for creating and sustaining a culture of safety and improvement, resulting in tangible differences in reducing harm including medication omission, reduced IV drug admin errors, handover processes and care pathways for stroke patients. He has empowered trainee doctors to embrace new ways of thinking, organising the annual regional Royal College of Physicians Quality Improvement Showcase Day.

**Emma Tiffin**  
GP and Mental Health Clinical Lead, Cambridgeshire and Peterborough Clinical Commissioning Group  

*Nominated by Tracy Dowling, Chief Officer*

Emma passionately champions the NHS and the mental health agenda through her regular BBC Cambridgeshire Radio slot, informing, breaking stigma, and engaging with local residents. She was the originator and a clinical lead for the Mental Health First Response Service for Cambridgeshire and Peterborough. Bringing together stakeholders to create a multiagency service, Emma’s influence spanned through the acute, voluntary, criminal justice and commissioning areas. The service aims to reduce mental health related A&E presentations, unnecessary hospital admissions and supports police in responding to mental health crisis related call outs. Feedback confirms that the service delivers great patient experience and financial return on investment. If savings identified through the pilot phase continue at the same rate, the service will be able to pay for itself and could deliver an extra £1m saving per annum.
Our Finalists: East of England NHS Leadership Recognition Awards

★ Inspirational Leader of the Year 2016

Beverley Goose
Lead Palliative Care and End of Life Nurse,
Peterborough and Stamford Hospitals NHS Foundation Trust

*Nominated by Linda Launchbury, Palliative Care Clinical Nurse Specialist*

Bev is known as an inspirational leader with a commitment to quality and patient safety. The 2015 CQC report regarding End of Life stated that “the new department lead supported and empowered the team to drive forward improvements and positive change”, resulting in the effective domain being rated as good. She works with patients, relatives and colleagues to turn incidents into learning opportunities, offering tailor-made teaching, debriefs and support to implement and sustain improvements. Bev successfully developed the business case to increase staffing to enable the introduction of a 7 day service, collaborating with Marie Curie and Sue Ryder to negotiate funding for a secondment to pilot weekend working. Bev has shared her vision for excellent standards through her involvement in co-producing a palliative care strategy.

Mary Heffernan
Team Leader Children’s Community Nursing,
Hertfordshire Community NHS Trust

*Nominated by Tina Charlton, Head of Children’s Specialist Services*

In her work at the end of life, Mary puts patient care at the heart of all that she does, to allow children and their families the choice to be cared for at home whenever it’s possible and safe. Families have said it was the best outcome they could have wished for and describe Mary as wonderful and “a force of nature.” Working in the child’s home, respite care centres and special schools, Mary delivers the best standards of care and also teaches nurses, care staff and family members to provide the excellent clinical care a child requires. Mary has led several projects including increasing working hours, introducing skill mix and she acts as a mentor to each member of her team.

Dr Simon Cooke
Chair of Norwich CCG Council of Members and of Norwich 'new model' Leadership Board, Norwich Clinical Commissioning Group

*Nominated by Tracy Williams, Chair*

Dr Simon Cooke is the lead GP at Oak Street Medical Practice which was awarded an outstanding rating by the CQC last year. He is the driving force behind Norwich’s emerging multispecialty community provider, bringing other clinicians and practices with him on a journey to radically re-shape primary, acute, community and mental health to ensure patients receive timely and convenient access to medical services. Simon’s work with Highwater House, a halfway house accommodation for patients with drug and alcohol dependency problems and dual diagnosis is having a direct impact on addressing the health and care inequalities faced by hard to reach groups. He has a natural calm authority, which engenders trust and great respect from his colleagues and fellow professionals.
Our Judging Panel

We thank the following judges of the Quality in Education and Training Awards and Leadership Recognition Awards for all their diligence and hard work:

**Kunle Ashaye** - Director of Medical Education, Hertfordshire Partnership Foundation Trust / 2015 QET Award Winner

**Richard Atienza-Hawkes** - Executive HR and OD Director, Provide CIC

**Ian Barton** - Head of School of Medicine and Programme Director - Simulation, Health Education England - East of England Office / Consultant, Basildon and Thurrock University Hospitals NHS Foundation Trust

**Stuart Bloom** - Chair, Herts Valleys Clinical Commissioning Group

**Jo Broadbent** - Deputy Director for Healthcare Public Health and Workforce, Public Health England East of England

**Alys Burns** - Head of Education and Quality (Secondary and Tertiary Care) / Deputy Postgraduate Dean, Health Education England - East of England Office

**Maria Cooke** - Consultant Obstetrics and Gynaecology, The Ipswich Hospital NHS Trust / Coaching and Mentoring Lead, Health Education England - East of England Office

**Dawn Collins** - Non-Medical Clinical Tutor, Norfolk and Suffolk NHS Foundation Trust

**Paul Cracknell** - Director of Strategy and Transformation, Norfolk Community Health and Care NHS Trust

**Peter Cranfield** - Regional Adviser and Training Programme Director for Dental Foundation, Bedford

**Gayna Deakin** - Engagement Lead, NHS Employers

**Professor Soraya Dhillon MBE** - University of Hertfordshire

**Paul Driscoll-Evans** - Head of Department (Nursing Studies), University Campus Suffolk

**Clare Edmondson** - HR Director, The Ipswich Hospital NHS Trust

**Kath Evans** - Experience of Care Lead - Maternity, infants, children and young people, NHS England

**Audrey Foster** - Strategic Development Lead, Cambridgeshire and Peterborough Workforce Partnership

**Rhonda Fusco** - Professional Advisor, Nursing and Midwifery, Health Education England - East of England Office

**Imrana Ghumra** - Professional Advisor - Library and Knowledge Services, Health Education England - East of England Office

**Liz Houghton** - Patient and Public Voice Partner

**John Howard** - Head of Education and Quality for Primary and Community Care, Postgraduate GP Dean and Deputy Postgraduate Dean, Health Education England - East of England Office

**Bill Irish** - Postgraduate Dean, Health Education England

**Jo Jackson** - Dean for Health, University of Essex

**Gareth Jones** - Head of Strategy (Midlands and East), NHS England

**Michaela Jones** - Senior Sister, Cambridge University Hospitals NHS Foundation Trust

**Sally Judges** - Professional Advisor, Allied Health Professionals, Health Education England - East of England Office

**Claire Kent** - Patient Experience Lead, NHS England

**Shahid Khan** - Director of Medical Education and Associate Medical Director, East and North Hertfordshire NHS Trust

**Mohsan Malik** - ST1 - Ophthalmology, Barts Health NHS Trust / 2015 QET Award Winner

**Sarah Massie** - Senior Consultant Leadership and Organisational Development, The King’s Fund

**Jenny McGuinness** - Deputy Dean of Education, Head of Quality and Commissioning, Health Education England - East of England Office

**Nisha Nathwani** - Consultant Paediatrician, Luton and Dunstable University Hospital NHS Foundation Trust

**Vijay Nayar** - Deputy GP Dean and Head of GP School, Health Education England - East of England Office

**Ann Nugent** - Non-Medical Clinical Tutor, South Essex Partnership University NHS Foundation Trust

**Patrick Nyarumbu** - Deputy Nursing Director, NHS England

**Helen Oliver** - Director of Entrepreneurship and Leadership, Eastern Academic Health Science Network
Gemma Partridge - O&G Trainee, Colchester Hospital University NHS Foundation Trust / 2015 QET Award Winner

Sue Pettitt - Non-Medical Clinical Tutor, Clinical Education and Workforce Development Lead, The Ipswich Hospital NHS Trust

Wendy Parry - Leadership Associate, East of England Leadership Academy

Anita Pisani - Deputy Chief Executive and Director of Workforce, Cambridgeshire Community Services NHS Trust

Kate Read - Deputy Dean for Education and Performance, Health Education England - East of England Office

Maria Ross-Russell - Head of Dental Service and Clinical Lead, Cambridgeshire Community Services

Johnon Samuel - Director of Medical Education, Basildon and Thurrock University Hospitals NHS Foundation Trust

Clare Simpson - Leadership Associate, East of England Leadership Academy

Richard Smith - Director of Medical Education, Norfolk and Norwich University Hospitals NHS Foundation Trust

Jacky Syme - Practice Development Manager, South Essex Partnership University NHS Foundation Trust

Charlotte Teager - Professional Advisor: Technology Enhanced Learning, Health Education England

Nam Tong - Head of School for Emergency Medicine, Cambridge University Hospitals NHS Foundation Trust

Vass Vassiliou - SpR Cardiology, Papworth Hospital NHS Foundation Trust / 2015 QET Award Winner

Karen Bloomfield

Head of Leadership and Organisational Development, East of England NHS Leadership Academy

Karen leads on the strategic development, implementation and management of the local and national leadership development approach in partnership with the NHS Leadership Academy. Key work areas are Organisational Development and Talent Management. Karen has developed the Coaching and Mentoring strategy ensuring local capacity, CPD and supervision arrangements. She is focused on developing relationships with and supporting the STPs to deliver sustainable transformation through building leadership and improvement capacity and capability. Karen qualified as a nurse at University College Hospital in 1985 and has enjoyed her NHS career in clinical and workforce development roles.

Rob Bowman

Director, Health Education England - East of England Office

Rob's career has spanned 27 years as a HR professional in the NHS and Care in the North West and East of England, working in provider organisations across acute, mental health, community, learning disability, social care and tertiary teaching environments and working at director level for the last 10 years. He chaired the East of England HRDs Network from 2009-2011 and has been a Director at Health Education England - East of England Office since 2013. He has now taken up the role of local Director.
Speaker/Presenters

**Nick Carver**
Chief Executive, East and North Hertfordshire NHS Trust and Strategic Forum Chair, East of England Leadership Academy

Nick was appointed as chief executive of the East and North Hertfordshire NHS Trust in November 2002, having been a successful chief executive of the George Eliot Hospital NHS Trust in Warwickshire for the previous three and a half years. Nick started his NHS career as a hospital porter and then qualified as a registered nurse in 1982, before developing his interest in health service management. In his 30 years working in the NHS he has held management positions in Swansea, Bath and Warwickshire. In addition to holding his registered general nurse (RGN) qualification (not currently registered), Nick has a BA (Hons) in political theory and government, as well as an MSc in health care management. Nick is a Board member of the Eastern Academic Health Science Network.

**Professor Bill Irish**
Postgraduate Dean, Health Education England - East of England Office

Bill is based in Cambridge. He trained in Cambridge and London, before training as a general practitioner in Bath and pursuing a parallel career in postgraduate medical education. Until recently he was Director of GP Education in Health Education South West, chair of COGPEd and co-chair of the MDRS quality and standards group for the UK. He has research interests in high-stakes assessment and medical trainee recruitment and selection. Outside of work Bill remains a keen but ageing triathlete, and enjoys chasing around after his 3 (almost) grown up children.

Presenter of the Poster Award winners from Quality in Education and Training Awards 2016

**Alex Baxter**
Head of School of Dentistry / Director of Dental Education, Health Education England - East of England Office

Alex qualified as a dentist in Glasgow in 1981 and upon graduating moved to general dental practice in Norfolk as an associate and then principal. During this time he was a dental vocational trainer supervising newly qualified dentists. Later he undertook a Master’s Degree in Periodontology at the University of Sheffield. In 2006 Alex was appointed Director of Dental Education in the Eastern Deanery and in 2008 he became the first Consultant in Restorative Dentistry at Addenbrookes Hospital in Cambridge. Alex is currently full time Director of Dental Education, Head of School of Dentistry and Deputy Postgraduate Dean at Health Education England, East of England.

Presenter of the Category Award winners from Quality in Education and Training Awards 2016

**Mike Chitty**
Head of Applied Leadership, NHS Leadership Academy

Mike is responsible for the NHS Leadership Academy’s applied leadership, organisational development, coaching and mentoring and talent management functions. With 30 years’ experience in learner-centred training and development, Mike’s specialty is to make strategy and leadership work in complex systems in the public, third and private sector and help leaders to develop more entrepreneurial approaches to their work. Mike also specialises in board, chair and chief executive development.

Presenter of the Inclusive Leader of the Year 2016 Award
Speakers/Presenters

Gayna Deakin  
Engagement Lead, NHS Employers

Gayna is Area Head of Engagement for Midlands and East in the National Engagement Service at NHS Employers. She has over 20 years’ experience working at a senior level in human resources management and organisational development in NHS provider organisations, including leading the delivery of a number of complex workforce change programmes. Gayna is a member of the CIPD and actively supports HR professional development through CIPD leaders branch networks and West Midlands HPMA. She truly believes that “before you are a leader, success is all about growing yourself. When you become a leader, success is all about growing others (Jack Welch).”

Presenter of the Inclusive Leader of the Year 2016 Award

Steve Feast  
Managing Director, Eastern Academic Health Science Network

Steve is the Managing Director of the Eastern Academic Health Science Network. AHSNs play a leading role in driving the spread and adoption of innovation: bringing about the transformation needed for long-term sustainable health and care services. Previously Steve was Executive Medical Director, North East London Foundation Trust. In this role Steve was a member of NCEL Health Education England board and held prominent roles within the UCL Partners CLAHRc and AHSN. As an experienced clinician qualified both as a GP and psychiatrist Steve worked for 16 years in GP practice and was a founder member of the National Primary and Care Trust Development team (NatPaCT). Steve is a Visiting Professor at University College London.

Presenter of the Excellence in Patient Experience 2016 Award

Richard Smith  
Consultant Obstetrician, Subspecialist in Fetal Medicine, Norfolk and Norwich University Hospitals NHS Foundation Trust

Richard is the Director of Medical Education at Norfolk and Norwich University Hospitals NHS Foundation Trust, and the lead DME for Health Education East of England. As a consultant obstetrician, he is passionate about putting the patient at the heart of everything we do.

Presenter of the Excellence in Patient Experience 2016 Award

Anita Pisani  
Deputy Chief Executive and Director of Workforce, Cambridgeshire Community Services NHS Trust

Anita Pisani currently works for Cambridgeshire Community Services NHS Trust as their Deputy Chief Executive and Director of Workforce and Service Redesign. Anita joined the Trust in June 2012 from Hinchingbrooke Health Care NHS Trust where she had been leading the workforce, communications and OD agendas. Prior to this she worked in NHS Bedfordshire where she was the Workforce and OD Director on both the Commissioning and Provider Board. She has significant experience of working across the health and social care system and has led a number of large scale workforce change programmes. She is Chair of the Cambridgeshire and Peterborough Leadership Network.

Presenter of the Leading Systems Transformation 2016 Award
Speakers/Presenters

Helen Oliver
Director of Entrepreneurship and Leadership, Eastern Academic Health Science Network

With a background in criminology, Helen began her career within a national offending profiling team, she then moved into roles within local government, regional government and primary care. In these roles Helen has led complex and innovative strategic partnerships within health, adult social care and community safety. She joined the AHSN in September 2016, having previously held the position of Managing Director of Care City - a Health Ageing Innovation Centre based in North East London.

Presenter of the Leading Systems Transformation 2016 Award

Stuart Bloom
Chair, Herts Valleys Clinical Commissioning Group

Stuart joined Hertsmere Primary Care Trust as a Non-Executive Director in May 2003. He became Chair of Hertsmere PCT in October 2004 then Chair of West Hertfordshire PCT in October 2006, when the then eight PCTs were consolidated into two. Stuart was appointed Chair of NHS Hertfordshire in April 2010. From September 2012 Stuart was appointed as Independent Chair of Health Education England - East of England until August 2016. Stuart is an independent management consultant, who lives in Bushey Heath. He is also Deputy Chair of Herts Valleys CCG.

Presenter of the NHS Living the Values 2016 Award

Shahid Khan
Director of Medical Education and Associate Medical Director, East and North Hertfordshire NHS Trust

Graduated in 1982 and had Senior Registrar rotation at Charing Cross Hospital and West Middlesex University Hospital in geriatric and general medicine. Appointed consultant physician at the Lister Hospital, Stevenage in 1996. Served as Clinical Tutor for 8 years and in 2012 appointed Director of Medical Education and Associate Medical Director for East and North Hertfordshire NHS Trust. Examiner for the Royal College of Physicians MRCP and Diploma in Geriatric Medicine. Member of the Royal College of Physicians Diploma in Geriatric Medicine Question Setting and Standard Setting Committees.

Presenter of the NHS Living the Values 2016 Award

Rhonda Fusco
Professional Advisor, Nursing and Midwifery, Health Education England - East of England Office

Rhonda has been proud to be working in the NHS as a Nurse since 1980. She has held various roles as a clinician, Nurse Leader and Educator. Rhonda also works in an acute care environment at West Hertfordshire Hospitals NHS Trust.

Presenter of the Patient Leader of the Year 2016 Award
Claire Jay
Transformation Lead, West Suffolk Clinical Commissioning Group

Claire worked in West Suffolk after joining from private sector working in primary care, Practice Based Commissioning and currently West Suffolk CCG. In 2015, Claire and Dr Rakesh Raja won the East of England Innovator of the Year award for the development of a hip and knee assessment service which aims for an improved hip and knee outcome for patients who may not necessarily benefit from surgery. Claire’s focus in developing transformation services is the building of trust between individuals and organisations. This approach of openness and honesty across the system has benefited patients.

Presenter of the Patient Leader of the Year 2016 Award

Jo Broadbent
Deputy Director of Healthcare Public Health and Workforce, Public Health England - East of England

Jo Broadbent is Public Health England’s Deputy Director for Healthcare Public Health and Workforce in the East of England. She leads a PHE team that provides support and advice to the NHS, across a range of functions including Screening and Immunisations, Dental Public Health and Specialised Commissioning. Her team also provides training and development support to the Public Health workforce across EoE and supports Local Authority PH teams in their work with the NHS. As a Consultant in Public Health and former CCG Executive Director, Jo has experience of working in the NHS, in Local Authorities and in healthcare regulation, and has worked in local, regional and national roles.

Presenter of the Team Outstanding Achievement - Non-Clinical 2016 Award

Sally Judges
Professional Advisor: Allied Health Professionals, Health Education England - East of England Office

Sally’s responsibilities include: monitoring and supporting the Quality Improvement Framework, workforce requirements and issues and encouraging the sharing of good practice from all AHPs. Sally is a registered Speech and Language Therapist specialising in working with Adults with Learning Disabilities. Sally has worked in a number of organisations in clinical and managerial roles. Sally is passionate about the positive impact AHPs can have on the health and wellbeing of those who use our services. She believes her roles enable her to encourage AHPs to promote the high quality, cost effective services they can, and do, deliver.

Presenter of the Team Outstanding Achievement - Non-Clinical 2016 Award

Paul Driscoll-Evans
Head of Department (Nursing Studies), University Campus Suffolk

Paul qualified as an Adult Health Nurse in 2003. Initially he practiced in oncology/palliative care and quickly specialised in HIV and sexual health through working with the Norfolk and Suffolk HIV Service. As part of this role Paul worked at Great Ormond Street Hospital developing expertise in child/adolescent HIV care and pulmonary hypertension. Before joining the University as a Lecturer in 2008, Paul’s last clinical post was as Manager of Sexual Health and HIV Outpatient Services at Addenbrookes Hospital. Paul took his first management role at the University of Suffolk as Director of Workforce Development in 2014, becoming Head of the Department of Nursing Studies in early 2015 and on 1 November 2016 was appointed Head of the Department of Health Sciences.

Presenter of the Emerging Leader of the Year 2016 Award
Speakers/Presenters

Kate Read
Deputy Dean for Education and Quality, Health Education England - East of England Office

Kate has over 15 years of experience working within Postgraduate Education and Training, and has been involved in delivering a number of organisational change programmes, service transformation and key strategic developments in relation to the infrastructure of medical education and training. Kate’s background is in HR, she is a Fellow of the Chartered Institute of Personnel and Development and a member of the British Psychological Society. Kate has also recently gained a Master’s Degree in Coaching and Mentoring. Kate has worked alongside colleagues in Community and Secondary Care to improve individual and team performance in order to enhance patient care.

Presenter of the Emerging Leader of the Year 2016 Award

Maria Cooke

During her time as a trainee in the region she held a number of leadership roles including Senior Resident at Ipswich Hospital. She established and chaired the East of England Obstetrics and Gynaecology Trainees Committee and the Ipswich Hospital Junior Doctors Committee, and chaired the Deans Trainee Forum. She has a keen interest in Quality Improvement and spent a year at Health Education England, East of England Office as a Quality Improvement Fellow and was also one of the founding cohort of Q with the Health Foundation.

Presenter of the Team Outstanding Achievement - Clinical 2016 Award

Liz Houghton
Patient and Public Voice Partner

Liz has worked with HEE East of England office as a lay representative since February 2010. Previously employed in the telecoms industry, she held several senior service management, operational and customer service roles until deciding to take a change of direction. Since 2002 she has been self-employed and now focuses more time on property management and bookkeeping services. Liz has been involved with Wicken Parish Council for nearly 30 years and has been serving as chairman in recent years. She has enjoyed her lay representative tenure so far and is keen on the importance of providing good service via training and education and ensuring the patient voice is always at the forefront, especially in these times of huge change in the delivery of NHS services.

Presenter of the Team Outstanding Achievement - Clinical 2016 Award

Richard Atienza-Hawkes
Executive HR and OD Director, Provide CIC

Richard previously worked as a virologist, undertaking research into finding a vaccine for HIV/AIDS. He went on to focus his career on the psycho-social issues surrounding the illness. He then moved into learning and development and subsequently organisational development. He is a Fellow of the Chartered Institute of Personnel and Development, with over 20 years’ experience as a senior manager in the public sector. During this time he has also worked extensively with charitable and small- to medium-sized business enterprises, delivering business and individual benefits through providing strategic direction, managing change programmes and implementing continuous improvement initiatives.

Presenter of the Leading and Developing People 2016 Award
Speakers/Presenters

Michaela Jones
Education Lead Critical Care, Cambridge University Hospitals NHS Foundation Trust

Michaela provides leadership, innovation and strategic overview of all aspects of critical care education whilst undertaking quality initiatives to improve patient outcome and experience. She draws strongly on her clinical practice and personal experience to inform all aspects of her role. Michaela is committed to the delivery of expert care, education, research, and support to patients and their relatives and friends. In 2015 Michaela won the Inspirational Leader of the Year Award.

Presenter of the Leading and Developing People 2016 Award

George Shepherd
National Officer East of England, Managers in Partnership (MiP)

George has been a trade union official for the past 20 years which included leading negotiations in his previous role as the Vice Chair for the Unite Union in Lloyds TSB. This involved ensuring workers rights were protected and included working in India to ensure overseas staff had the same protection as their British colleagues. George has also been an active campaigner for the LGBT movement which has included chairing the TUC LGBT conference highlighting the issues that affect the LGBT community. George is proud to be in his current role which he has held for the past 11 years covering East of England and London where he fights for individual and collective issues that impacts on his members, NHS managers band 8A and above in the NHS.

Presenter of the Leading and Developing People 2016 Award

Imrana Ghumra
Professional Advisor: Library and Knowledge Services, Health Education England - East of England Office

Working within the Quality team, Imrana has responsibility for the strategic delivery of HEE’s development framework ‘Knowledge for Healthcare’ across the East of England as well as implementation and monitoring of the Library Quality Assurance Framework for health libraries. Imrana is a Chartered Knowledge, Library and Information Professional with a passion for excellence and commitment to continuous improvement. Imrana has a keen interest in utilising technology and social media for access to evidence based health information; getting best value for money on all products and services to improve the quality of patient care.

Presenter of the Leading for Service Improvement and Innovation 2016 Award

Jinjer Kandola
Executive Director of Workforce and Organisational Development, Hertfordshire Partnership University NHS Foundation Trust

Jinjer has a wealth of experience across acute, community and mental health sectors within the NHS. She provides the leadership and direction for the HR and OD strategies to facilitate the provision of modernised service user focused services across the Trust and is also the Deputy CEO. Jinjer is an inspirational leader and holds a number of national roles within health; she is an employer representative for the Social Partnership Forum as well as the being a member Workforce Committee for Mental Health Task Force. Jinjer was HR Director of the year 2015, awarded by HPMA.

Presenter of the Leading for Service Improvement and Innovation 2016 Award
Speakers/Presenters

Paul Cracknell
Director of Strategy and Transformation, Norfolk Community Health and Care NHS Trust

Paul has been in his current post since May 2012. His prior NHS board experience includes at both a large PCT and a Mental Health NHS Foundation Trust. He has twice been runner up in the national Healthcare People Management Association HR director of the year. Paul joined the NHS via the Gateway to Leadership programme that sought to bring into the NHS senior individuals with experience of other sectors. Paul is a member of the East of England Leadership Academy strategic forum as well as actively mentoring staff within the East of England.

Presenter of the Inspirational Leader of the Year 2016 Award

Patrick Nyarumbu
Deputy Nursing Director, NHS England

Mental health nurse by background, Patrick is currently regional deputy director of nursing for NHS England (Midlands and East region). His responsibilities includes regional nursing leadership in delivery of the nursing framework and more specifically as regional portfolio lead for transforming care programme for learning disabilities, patient experience and continuing healthcare (CHC). He has worked in different clinical settings in mental health as well as acute providers in senior nursing positions. Prior to joining NHS England, Midlands and East region, Patrick was the Deputy Executive Nurse and Deputy Director of Quality for the three CCGs in the city of Manchester.

Presenter of the Inspirational Leader of the Year 2016 Award
Kate Atkin of Aspire 2

Thank you to Kate Atkin of Aspire 2 for providing sponsorship for this evening’s awards. Kate has facilitated a range of masterclasses over last two years for our Programme Alumni and Leaders across the east of England from Image, Impact and Influence to Presenting Change Confidently.

Kate specialises in inspiring courageous conversations, strengthening inner resilience and driving optimal performance. With over fifteen years’ experience of working with a wide variety of organisations, teams and individuals Kate has a proven track record and uses her own life and work experiences to help others.

kate@kateatkin.com
www.kateatkin.com
series.

Eastern Academic Health Science Network

Eastern Academic Health Science Network is one of 15 Academic Health Science Networks (AHSNs) set up to spread innovation at pace and scale across the healthcare system - in order to achieve the ultimate goals of both improving health and generating economic growth.

We are the only bodies that connect all partners across sectors: NHS and academic organisations, local authorities, the third sector and industry. We are catalysts that work to create the right conditions to facilitate change across whole health and social care economies, improving outcomes for patients.

http://www.eahsn.org/
Introducing members of the Norfolk and Norwich University Hospitals NHS Foundation Trust Staff Choir

The Norfolk and Norwich University Hospital NHS Trust Staff Choir formed in early 2012, following an idea developed by the trust’s Workplace Health and Wellbeing department after watching the ‘Military Wives’ choir television series. Membership of the group has varied over the years - but averages about 40 staff members depending on shift patterns and is represented by a wide variety of staff groups - Consultants, Junior Doctors, qualified Nurses, Health Care Assistants, Occupational Therapists, laboratory workers, administrators, volunteers and many more.

We felt that a choir would be an ideal part of our staff health and wellbeing programme. The members have certainly found this, it really does give people a much needed lift after a busy day working in the hospital, staff involved go home happy! We have also found that it has really strengthened the community spirit within the group as we support each other through tough times as well as celebrating the good ones. Equally members as well as the hospital recognise the contribution of the choir from a community perspective as we represent the Trust at various events. These include singing at Christmas and Summer fetes and open days and at our own Norfolk and Norwich University Hospital staff awards. We have also been privileged to perform at a number of local charity events in the city and as a result sung in venues such as Norwich Cathedral, St Peter Mancroft Church and Norwich Citadel Salvation Army whilst raising funds for the Kidney Association Patients, Keeping Abreast Charity, YMCA and our own Hospital charity.

**Hilary Winch**  
Choir Group Leader and Head of Workplace Health, Safety and Wellbeing, Norfolk and Norwich University Hospitals NHS Foundation Trust

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**For your enjoyment**

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**Connect and share your experience**

You are encouraged to share your experiences of tonight’s event through social media.

**Twitter:**
Follow Health Education England: @HEE_EoE  
Follow East of England Leadership Academy: @eoeleadership  
Join the conversation using #eoeAwards

**Photography:**
Our photographer, James will be present throughout the evening.  
If you would like any photographs of you and your team, let him know. Photographs will be available after the event.  
Please email deborah.peacock@nhs.net with any requests for photographs from tonight’s event.

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